MBAC 2003

M.B.A. DEGREE EXAMINATION, JUNE 2014.

Second Semester

General; Finance, Marketing, HRM, IB, RM, Tourism, OSCM, IM, HM

HUMAN RESOURCE MANAGEMENT

(2012–13 Batch onwards)

Time: Three hours                  Maximum: 100 marks

PART A — (5 × 6 = 30 marks)

Answer any FIVE questions.


2. Describe the Organisation Structure of the Human Resource Department.

3. Explain the various methods of Training.

4. Describe the steps involved in induction and Orientation process.

5. State the different Methods of Performance Appraisal.
16. Give a brief account of reasons for the failure of the leadership performed by the leaders?

17. Define Leadership and what type of functions are involved in managing an individual's career planning?

18. What are the steps involved in managing an individual's training?

19. Define training. What are the benefits of personal development?

20. Enumerate the process involved in selection of sources of recruitment. What are the various methods of recruitment described in the text?

21. Explain briefly the various functions performed by a human resource management.

22. Answer any FIVE questions.

PART B — (6 x 10 = 60 marks)

8. State the importance of collective bargaining.

7. List out the interventions of quality of work life.

6. Define Motivation. Explain the characteristics of motivation.