MBF 4005

MBR 3001/MBTC 4005

Analyse the criteria for evaluation of training.

What is meant by transactional analysis?


List out the steps involved in the successful
Personnel Management.

Differentiate Human Resource Management from
Management.

1. Explain the features of Human Resource

Answer not to exceed 100 words.

All questions carry equal marks.

Answer any FIVE questions.

SECTION A - (6 x 6 = 36 marks)

Time: Three hours

Maximum: 100 marks

HUMAN RESOURCE DEVELOPMENT

Human Resource Management

Third Semester

December 2016

M.B.A. Degree Examination

Would you like to use and why?

What methods of developmental learning
programme? Explain your choice.

Do you think it is necessary to invite
experienced outside faculty for such

Young managers?

How would you plan a programme for these

Can you mention some areas to be concentrated?

Questions:

Managers and Assistant Managers

Developmental Programmes for
Management Development Programme -

You are required to make a comprehensive

subject as none of the managers had any experience in this

The importance high and poor industrial relations

Declarative Products

plant maintenance is below average.

Quality management and delivery schedules. The

up for lack of communication, coordination,

speculated knowledge. Many problems have some

specialized knowledge. Many problems have some

excellence in team spirit.

of 25 to 28 and very enthusiastic. They are

05-04-40-20
DELTAL PRODUCTS

Company

SECTION C — (1) 20 = 20 marks)

1. Briefly explain employee counselling.
2. Identify three steps for employee counselling.
3. Why do organisations have a career development program?
4. Analyse any four methods of training.
5. Critically comment the Downsizing plan.

11. Define career development. Explain the career management.

10. Discuss the instruments of human resource management.

9. Explain how empowerment can be motivational.

8. All questions carry equal marks.
   Answer any four questions.

SECTION B — (5 x 10 = 50 marks)

7. What is employee counselling? State its characteristics.

6. Explain the need for management development.
1. How would you go about resolving the differences described above? As the supervisor, what advice would you give the employee whose pay was reduced? How would you ensure that the employees understand their new responsibilities?

2. What are the key techniques used for collection of data for performance analysis?

3. What techniques can be used for effective team building?

4. What do you mean by performance dimensions?

5. What are the dimensions of performance used for collection of data for job analysis?

6. All questions carry equal marks. Answer any THREE questions.

SECTION A — (6 × 6 = 36 marks)

Maximum: 100 marks

Time: Three hours

PERFORMANCE MANAGEMENT
Human Resource Management
Third Semester

DECEMBER 2016/January 2017
M.B.A. Degree Examination

MBR 3002/CG 3002/MRLG 3002
Knowing what to do. He had about 35 new.

Where the firm's president was at wit's end, not

the firm's out of state customers who wanted

the hurricane became state news very quickly to

about what they should do and how they should do

section for them. When about 45 new employees entered

one had ever bothered to draw up job descriptions.

one for each of the shifts. The problem was that the

nearly there, their positions, there was general confusion

the best placements. The new employees didn't

employees and the firm found that it

Perfect Air Filter Company. Many employees

In 2000, Hurricane hit North Carolina and the

17. PERFECT AIR FILTER COMPANY

COMPULSORY

SECTION C — (1 x 20 = 20 marks)

Based on comprehension, explain the benefits of performance

16. State and explain the benefits of performance

18. Analyze the ethical dilemma in performance

management.

13. Explain in detail the methods of performance

appraisal.

12. Essential conditions for effective appraisal

Discuss the challenges of employee empowerment.

10. Functions of performance management. Analyze the

19. What is performance management? Analyze the

All questions carry equal marks.

Answer any FIVE questions.

SECTION B — (6 x 10 = 60 marks)

8. Productivity.

7. Define productivity. List out the different forms of

6. Analyze the features of performance evaluation.

5. What do you understand by motivation
1. What is knowledge management?

2. Discuss the areas where organisations can detect different information from knowledge.

3. Analyse the core discipline of a learning organisation.

4. What are intellectual property rights?

5. What do you get knowledge employee to contribute?


All questions carry equal marks.

Answer any five questions.

SECTION A — (5 × 6 = 30 marks)

Maximum: 100 marks

TIME: Three hours

KNOWLEDGE MANAGEMENT

Human Resource Management

Third Semester

MBA A Degree Examination

DECEMBER 2015/January 2016

MPHR 8008/MLH 3001
16. What is Unified Communications Technology?

15. Discuss the components of HRIS.

14. Why does an organization need HRI?

13. Explain the principle of retention management.

12. Analyze the items to be rewarded and not to be rewarded.

11. How to measure intellectual capital efficiency?

10. Discuss the benefits of knowledge management.


7. Define ICT. List out the potential capabilities of ICT.
Programmed by TI's Quality Leadership Team.
BEST (TI Business Excellence Standard) processes.

This led to the creation of the TI-

Better Practices. This, in turn, led to the creation of the TI-

Better Practices. They often discovered unique

ways of reducing cycle time, thus enabling them to

achieve their goals.

Seeking ways to improve their manufacturing practices with other manufacturers, TI's operations

planners identified benchmarking as a tool to

share best practices across the company.

This set in motion a program to share best practices.

We have a method to implement best practices.

Instruments in 1994 procedure:

Recall that the case study from the 1990s. It

Best Practices Yielded one Free Fab Plant.

(Complimentary)

SECTION C — (1 × 20 = 20 marks)

RESULTS

"One Free Fab Plant"

"One Free Fab Plant"

"One Free Fab Plant"

"One Free Fab Plant"
Activities.

- Each facilitator spent 10%-50% of their time on these projects and supported demand from users. Each facilitator's role was to promote and best practice in the organization.
- They also encouraged people to talk directly to best practice facilitators.

Best practice: A knowledge base - a database was developed and maintained with people's knowledge. People were asked to contribute to this knowledge base.

Main activities:

- Develop an action plan - to share the best practices
- Identify improvement opportunities - each TT unit
- Use a quality model such as EFPiM
- Assess progress

Assessment for improvement:

- Identify gaps to facilitate learning from any benchmarking/improvement process.

Overview:

The overall approach with each business unit was to share their best practices and eliminate weaknesses. The facilitators supported the people and created a proactive team.

Debrief: Business excellence for your business.

Share and disseminate across the manufacturing plants. The knowledge base - a database developed - was a one-day event designed to share best and external benchmarking.

Resources:

- Linking and best practice databases to external benchmarking studies.
- Offered the following services: continuous supply of best practices and external benchmarking studies.
- This team of 15 people identified, captured, and catalogued best practices. They supported the following activities.

Supporting these activities was an Office of Best Practice.

Conclusion:

There are many ways to improve. Such as the "Cloud" network. Special recognition - such as the "Cloud" network.

Exhibits and seminars, plus of course, informal networking.
Questions:

(a) What are the causes of employee grievances?

(b) Briefly explain the different types of employee representation of a trade union.

(c) When can the Registrar withdraw or cancel a trade union?

(d) Why do employees join a trade union?

(e) Analyze the causes for poor industrial relations.

(f) Who are the parties involved in industrial relations?

All questions carry equal marks.

SECTION A — (5 x 6 = 30 marks)

Maximum: 100 marks

Time: Three hours

Industrial Relations Management

Human Resource Management

Third Semester

December 2015/January 2016

MBA Degree Examination

MHR 3004/MBLH 4001

Suggestion:

Mention briefly the reasons for your use to open the communication channels.

(b) What are different methods you would like to use?

(a) What plan of action will you suggest?
Situation and conditions.

The Communication Office Plan to improve the communication. You are an HR Manager asked by the Managing Director to prepare a communication plan. You are called by the General Manager to discuss the communication. The HR Manager asked by the Managing Director to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan. You are an HR Manager asked by the Managing Director to prepare a communication plan. The Managing Director asked you to prepare a communication plan.

17. Bharat Airways

**Compulsory**

**SECTION C — 1 x 20 = 20 marks**

16. Explain the different steps involved in the operation of the grievance procedure.

15. Analyze the different forms of workers' participation in management.

14. Define industrial relations. Explain the factors affecting industrial relations.

13. Briefly explain the different labor administration machinery functioning in India.

12. Enumerate the essentials of a successful collective bargaining committee.

11. Analyze the reasons for failure of workers' movement.

10. Bring out the provisions of Trade Union Act, 1926.

9. Discuss the functional requirements of a successful industrial relations program.

**Al l questions carry equal marks.**

**SECTION B — 6 x 10 = 60 marks**

8. Explain the objectives of ILO.

7. What are the different types of discipline? Briefly explain them.
6. Who are unorganized workers?

5. Explain in brief of the payment of Wages Act, 1936.

4. Define continuous service under the Payment of Wages Act, 1936.

3. Analyse the powers of National Tribunals under Industrial Disputes Act, 1947.

2. What are the objectives of Protection Act, 1948?

1. Enumerate the objectives of Labour Legislation in India.

All questions carry equal marks.

Answer any Five questions.

SECTION A — (5 × 6 = 30 marks)

Maximum : 100 marks

Time: Three hours

EMPLOYEE LEGISLATION

Human Resource Management

Third Semester

DECEMBER 2016/JANUARY 2016

M.B.A. DEGREE EXAMINATION

MBR 3005
State and explain the different types of Labour Registration in India.

Payment of Gratuity Act, 1972.

Briefly explain the provisions of Section 4 of the Labour Act, 1970.

Enumerate the main provisions of the Contract Work Act.

Analyse the techniques for improving Quality of Compensations Act, 1923 for distribution of 

State the rules laid down under Wornmen

Explain the rules regarding the payment of bonus

Rules to Welfare of workers.

Discuss the provisions of Pictures Act, 1948

Analyse the principles of Labour Legislation.

All questions carry equal marks.

Answer any FIVE questions.

SECTION B = (5 x 10 = 50 marks)

STATE the scope of the Workmen's Compensation Act, 1923.

Define Quality Work. What is principle.

A Workman under the influence of drink touched a

default by the Workman. Despite the was not liable as the accident arose out of a

instantaneously died. His widow claimed

live wire while working at a machine and

(Compulsory) (1 x 20 = 20 marks)